

SMARTCAST[®]

QUICK START *Guide*

EST. NW 1964

PODIATRIC
LABORATORY



Welcome TO THE FUTURE

SmartCast® replaces and improves on the traditional process of prescribing custom orthotics.

Don't just scan, capture the **right** data.



SCAN WITH IPAD & STRUCTURE SENSOR

1

SET UP HARDWARE

1. Purchase iPad or use one you already have. We recommend an iPad two years old or newer.
2. Purchase Structure Sensor at www.structure.io and make sure you include the appropriate iPad bracket bundle.
3. Purchase the **Foot Positioning System** from NWPL. Email request to marketing@nwpodiatric.com.

*You may scan without the Foot Positioning System but we ask that you hold the foot in "midtarsal joint locked + subtalar joint neutral" positioning while scanning.

We strongly recommend utilizing the Foot Positioning System in order to create the best overall outcome for your patient.

SCAN WITH IPAD PRO/ IPHONE FACE ID CAMERA

1

SET UP HARDWARE

1. Purchase iPad Pro or use one you already have. We recommend the most current iPad Pro models.
2. Purchase the **Foot Positioning System** from NWPL. Email request to marketing@nwpodiatric.com.

2

SET UP SOFTWARE

1. Go to the App Store on your iPad and download the following apps:
 - Structure app (by Occipital)
 - Structure Sensor Calibrator app (by Occipital)
 - SmartCast by NW Podiatric Lab (search "NWPL" in app store).
2. Connect the scanner to the iPad.
3. Open the calibrator app and walk through the calibration instructions.
4. Open the SmartCast app and register your email to create a login/password.

Instructional videos: www.nwpodiatric.com/smartcastnow

2

SET UP SOFTWARE

1. Go to the App Store on your iPad Pro/iPhone and download the app called "SmartCast by NW Podiatric Lab" (search "NWPL" in the search box").
2. Open the SmartCast app and register your email to create a login/password.

3

APP WALK THRU

After your email registration is approved, we will email instructions on how to enter practitioners/locations to the app prior to creating orders.

1. Log into the app and take some time to explore the different features.
2. **Important: For iPad Pro/iPhone camera users, go to settings and select "Liberty" under the sensor option.**
3. Go to nwpodiatric.com/smartcastnow to watch instructional videos on order creation and scanning.



4

GET CERTIFIED

IMPORTANT: To ensure the highest orthotic quality and best patient outcomes, all users must submit test scans for review before scanning patients.

*Test scans not needed if previously certified by NWPL.

1. Review the Positioning and Scanning videos at nwpodiatric.com/smartcastnow.
2. Practice positioning and scanning with staff/colleagues as "patients" and explore the SmartCast app.
3. Submit test scans for feedback by capturing scans & photos of a test patient.
4. In the First name field, type your name and in the Last name field, type Test.
5. Submit all test orders and we will respond within two business days with feedback or to let you know you are certified.

Please email info@nwpodiatric.com if have not received any feedback within 48 hours.

Please contact us with any questions about the app or scanning.

800-675-1766

info@nwpodiatric.com

5

KEYS TO SUCCESS

- A strong Wi-Fi connection maximizes the experience of using SmartCast® and the reliability of the technology.
- Always use a PIN to lock the iPad.
- Always utilize a strong password for logging into the app.
- The iPad should always be connected to a secure Wi-Fi network (private and password-protected).
- **Remember to take photos of each foot when scanning. You then have the ability to use the marking tool for pad/accommodation placement.**
- Please make sure the clear tab is resting on the 5th met head only. See training videos for assistance.
- **Make sure to scan the sides of the foot and under the heel while scanning. Do this by moving the iPad around to get all angles of the foot.**

6

TIPS AND TRICKS

When preparing to scan (prior to tapping the Record button), the entire plantar surface of the foot should be highlighted in red (Translucent green for iPad Pro/iPhone). However, after tapping the Record button, the foot should be white (red for iPad Pro/iPhone) for the duration of the scan.

When scanning, if the foot turns gray, the iPad is too close to the foot or not pointing directly at the foot. Keep recording and try to re-direct the scan or start over.

Maximize battery life and ensure all devices are being charged while not in use.

Completely capturing the back of the heel is the most challenging aspect of a great scan. Master this crucial part of the process by watching our training videos.

For the iPad Pro/iPhone scanning, use a case with a handle to better hold the device in place while scanning.

Spend 15 seconds scanning each foot.

7

CARE AND SUPPORT

We're here to help!

SmartCast® support is available 7:00am to 3:30pm (PST), Monday through Friday.

Contact our Customer Care Department at 800-443-7260 or customer care@nwpodiatric.com.

Visit nwpodiatric.com/smartcastnow for the latest training videos and materials.



nwpodiatric.com