

SMARTCAST[®]

QUICK START *Guide*

EST. NW 1964

PODIATRIC
LABORATORY





SCAN WITH IPAD PRO/ IPHONE FACE ID CAMERA

1. SET UP HARDWARE

1. Purchase iPad Pro or use one you already have. We recommend the most current iPad Pro models.
2. Purchase the **Foot Positioning System** from NWPL. Email request to marketing@nwpodiatric.com.

*You may scan without the Foot Positioning System but we ask that you hold the foot in "midtarsal joint locked + subtalar joint neutral" positioning while scanning.

We strongly recommend utilizing the Foot Positioning System in order to create the best overall outcome for your patient.

Welcome
TO THE FUTURE

2. SET UP SOFTWARE

1. Go to the App Store on your iPad Pro/iPhone and download the app called "SmartCast by NW Podiatric Lab" (search "NWPL" in the search box").
2. Open the SmartCast app and tap "Create Account" to register your email to create a login/password.



3. APP WALK THRU

After your email registration is approved, we will email instructions on how to enter practitioners/locations to the app prior to creating orders.

1. Log into the app and take some time to explore the different features.
2. **Important: Go to settings and select "Liberty 2.0" under the sensor option.**
3. Go to nwpodiatric.com/smartcastnow to watch instructional videos on order creation and scanning.

4. GET CERTIFIED

IMPORTANT: All users must submit test scans for review before scanning patients.

*Test scans not needed if previously certified by NWPL.

1. Review the Positioning and Scanning videos at nwpodiatric.com/smartcastnow.
2. Practice scanning with staff/colleagues as "patients" and explore the SmartCast app.
3. Submit test scans for feedback by capturing scans & photos of a test patient.
4. In the First name field, type your name and in the Last name field, type Test.
5. Submit all test orders and we will respond within two business days with feedback or to let you know you are certified.

Please email info@nwpodiatric.com if have not received any feedback within 48 hours.

Please contact us with any questions about the app or scanning.

800-675-1766

info@nwpodiatric.com

5. KEYS TO SUCCESS

The iPad should always be connected to a secure Wi-Fi. Offline mode is available to scan but no patient info can be entered. You may only enter a series of numbers that you can change when back on Wi-Fi.

Always use a PIN to lock the iPad.

Always utilize a strong password for logging into the app.

Remember to take photos of each foot when scanning. You then have the ability to use the marking tool for pad/accommodation placement.

Please make sure the clear tab is resting on the 5th met head only. See training videos for assistance.

Make sure to scan the sides of the foot and under the heel while scanning. Do this by moving the iPad around to get all angles of the foot.

6. TIPS AND TRICKS

When preparing to scan (prior to tapping the Record button), the entire plantar surface of the foot should be highlighted. Once you tap the record button, it will start capturing more data of the foot for a full scan.

When scanning, make sure the camera stays pointing at the foot and is at the same distance away. You may get alerts of being too close or too far away. Move the camera slowly to try and re-capture the recording process.

Completely capturing the back of the heel is the most challenging aspect of a great scan. Master this crucial part of the process by watching our training videos.

For the iPad Pro/iPhone scanning, use a case with a handle to better hold the device in place while scanning.

7. CARE AND SUPPORT

We're here to help!

SmartCast support is available 7:00am to 3:30pm (PST), Monday through Friday.

Contact our Customer Care Department at 800-443-7260 or customer care@nwpodiatric.com.

Visit nwpodiatric.com/smartcastnow for the latest training videos and materials.



nwpodiatric.com